



# **Microsoft Outlook 2010 Mail Quick Reference Guide (Cheat Sheet of Instructions, Tips & Shortcuts - Laminated Card)**

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Laminated quick reference card showing step-by-step instructions and shortcuts for how to use mail features of Microsoft Office Outlook 2010. This guide is suitable as a training handout, or simply an easy to use reference guide, for any type of user.

The following topics are included:

Displaying Mail Folders; Navigation Pane; To-Do Bar; Creating and Sending a Message; Attaching a File to a Message; Showing BCC; Sending a Message with High or Low Importance; Requesting a Read or Delivery Receipt; Drafting a Message; Delaying the Delivery of a Message; Restricting Forwarding, Printing or Copying. Reading Messages, Using the People Pane, Manual Send/Receive, Using the Outbox, Using Desktop Alerts.

Deleting Messages, Emptying the Deleted Items Folder, Saving an Attachment, Removing an Attachment, Replying, Forwarding, Printing a Message.

Sorting Messages, Grouping Messages by Conversation, Ignoring a Conversation, Cleaning up Redundant Messages, Turning Grouping On/Off, Creating an E-Mail Signature, Manually Inserting Signatures, Creating a Distribution List.

Using Task Flags, Creating Folders, Adding/Removing Favorite Folders, Moving or Copying Messages, Using Quick Steps, Finding Mail Messages, Creating a Contact from a Message, Using the Rules Wizard, Using the Out of Office Assistant, Handling Junk Mail.

Also includes a list of Keyboard and Selection Shortcuts.

This guide is one of several titles available for Outlook 2010: Outlook 2010 Mail; Outlook 2010 Calendar, Contacts, Tasks (ISBN 978-1936220175); What's New in Outlook 2010 from 2003 (ISBN 978-1936220229); Outlook Web App for Exchange 2010 SP1 (ISBN 978-1936220373).

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