



Virtual Medical Office for Insurance Handbook for the Medical Office (Access Code), 13e

Marilyn Fordney CMA-AC

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- **15 unique cases** highlight CAAHEP and ABHES competencies with specific exercises relating to different payers, different billing situations, and common coding errors.
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- **A study guide** (available in print and on the companion Evolve website):
 - **Complements textbook content** through lessons that correlate reading assignments with patients in the virtual practice.
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 - **Encourages critical thinking** as you discuss and troubleshoot the documentation of the medical records.
 - **Contains common coding errors** that you must spot and correct, as in real practice.
 - **Augments knowledge of HIPAA** by comparing the policy manual, the contents of each case's medical record, and what actually happens in the videos.
 - **Makes lessons available online**, allowing you to complete assignments and submit them electronically to your instructor.
- **A detailed office tour** makes it easier to use the VMO software and the online study guide.
- **Revised exercises and new activities** include more objective questions and fewer open-ended questions.

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